9194 11799 Customer advisor: in local transport It is important to you that you really make a difference with your job. Find your place in one of over 500 professions at Deutsche Bahn. We offer professionals and career starters secure jobs with future prospects. Apply now to join a team that supports each other and looks forward to working with you.  
  
We are looking for you as a customer advisor in local transport (f/m/d) for DB Regio AG at the locations Garmisch-Partenkirchen, Kempten (Allgäu), Landshut, Lindau (Lake Constance), Munich, Regensburg, Weilheim (Upper Bavaria). )  
Your tasks:  
  
- You actively advise and support our customers on and in the train  
- You provide timetable and tariff information and provide information about connections and irregularities  
- You are responsible for controlling and selling tickets  
- You are responsible for order and safety on the train  
- With high service quality you increase the satisfaction of our customers  
- The cooperation with colleagues, e.g. g. train drivers, service staff or security staff, is part of your everyday life  
  
  
Your profile:  
  
- You have already completed your training or retraining as a customer advisor in local transport  
- You are familiar with the use of mobile devices  
- You have acquired conflict and communication skills in your professional life  
- Customer and service awareness are a matter of course for you  
- You have a well-groomed and friendly demeanor and are willing to wear company clothing  
- You don't mind irregular shift work  
- A valid category B driver's license is an advantage  
  
  
your advantages  
\* You benefit from discounts in the areas of shopping, leisure, travel and rail offers. The monthly changing offers include e.g. mobile phone contracts, insurance, electricity tariffs, discounts at hotel chains, fashion and lifestyle.  
\* We not only meet you at eye level, but usually where you are at home. With jobs in every federal state, in large cities as well as in smaller towns and communities.  
\* You get up to 16 free trips within Germany per year and other discounts for your friends and family.  
\* You can be sure of a long-term perspective through your permanent employment in a future-oriented group.  
\* You always give everything and therefore get a lot in return: a standard salary package with generally permanent employment contracts and job security as well as a wide range of fringe benefits and a company pension scheme.  
  
Equal opportunities and self-determined participation of the severely disabled and equals as well as respectful cooperation are firmly anchored principles within the DB Group. For this reason, severely disabled and equal applicants will be given preference if they are equally qualified.  
In addition, we aim to offer all candidates the same opportunities for starting a career and for training and further education, regardless of social or ethnic origin, gender, religion or belief, age or sexual identity and orientation. We consciously promote diversity and cooperation in our teams. train attendant None 2023-03-07 16:09:23.638000